



Illinois Office of Health Information Technology
Office of Governor Pat Quinn
James R. Thompson Center, 100 W. Randolph, Room #2-201
888-494-4023 1292376808
Tuesday, Aug 20, 2013

Consumer Education Workgroup Meeting Notes

In person participants:

Alan Berkelhamer	Walgreens
Patricia Joseph	Prospex Information
Elizabeth McKnight	Alliance of Chicago
Mikki Pierce	Atrium Advisory Services
Marcia Matthias	Southern IL Healthcare
Beth LoRocca	OHIT
Krysta Heaney	OHIT
Cory Verblen	OHIT
Danny Kopelson	OHIT

Participants via phone:

Esther Sciammarella	Chicago Hispanic Health Coalition
Eva Winkler	CHITREC
David	AARP
Mike Jennings	Walgreens
Ruth Edwards	AIDS Legal
Gina Baxter	Connected Living
Valerie Brown	UIC

Patricia Joseph – Introductions and approval of July 16, 2013 minutes

Beth LaRocca – Introduced work being done in regard to consent and that Point of Care consent Workgroup is seeking the consumer expertise of the Consumer Education Workgroup to review and discuss various Opt-Out and Opt-Back-In consent forms.

Marcia Matthias – Thanks the workgroup for their willingness to assist and help the consent group in reaching accord.

Mississippi Form Review - A good deal of discussion continued in regard to the three forms being reviewed. It was pointed out that the form from Mississippi was one of the most common types of forms developed by many states. Unlike other states, It featured meaningful disclosure information on the back side of the actual forms. The group voted on whether they felt having meaningful disclosure information the back side of the form and in a vote of 10-5 they liked the 2-sided form best. I was pointed out that IL would not need to include check-off boxes as this form features.

Southern IL Form Review - It was commented that the Southern IL form appeared visually wordy and may be a bit of a turn off. It was suggested that the meaningful disclosure information at the point of the website might address some of the things on this form. Certainly a 2-sided form would do so allowing the form to be simplified.

Montana Form Review - The third form from Montana was the most attractive and had the least amount of copy on it. Yet comments were agreed that perhaps it was too short and not descriptive enough.

Break the Glass – This concept was brought up and it was explained that this would be decided by one of the other consent workgroups, not the consumer workgroup. It was mentioned that having t this policy in place could save lives but also if consumers chose to not have their information available, is it the role of the state to not respect their wishes.

All in, All Out – As it is understood that at present time, IL is an All In- All Out state. That point should be made clear on the forms and/or the meaningful disclosure information.

Elizabeth McKnight – Suggested adding a clarification statement on each form to read Opt-Out (Non-participation) and Opt-Back-In (Re-instatement) for clarification of what Opt Out means.

Danny Kopelson – Explained that are a number of ways a consumer can Opt-Out and Opt-Back-In. Once the form is completed and notarized; the forms can

be submitted by: Faxing, US Mail, Scanning and sending via email or having their provider do it for them.

Notary Discussion - A discussion about the need to have the form notarized occurred with little to no push back as the importance of assuring identity was deemed more important than consumer convenience.

Medical Emergency Statement - A discussion took place about including the comment about if you Opt-Out, your information might not be available even in the case of a medical emergency was deemed to be appropriate and not frightening or over stated.

Conclusion- Develop a hybrid of the Mississippi Opt-Out, Opt-Back-In forms with both being 2-sided with meaningful disclosure information on the back side of each form.

Patricia Joseph – Discussed that the “How to Talk to Your Patients About Health IT, Based Upon the Consumer Education Toolkit” webinar was completed and would be presented in Mid September, after Memorial Day. Once a date is announced, she encouraged all workgroup members to spread the word. The next workgroup meeting will be held on Tuesday, September 17, 2013 at 10:00 AM – 11:00 AM.

No public comment

Meeting Adjourned